

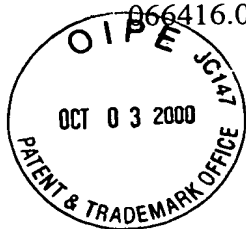
Receipt

ATTORNEY DOCKET NUMBER
066416.0103

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PATENT
09/547,627



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of: Daniel N. Duncan, et al.
Serial No.: 09/547,627
Filing Date: April 12, 2000
Title: METHOD AND SYSTEM FOR SCHEDULING
INBOUND INQUIRIES

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Errors have been noted on the attached copy of the Official Filing Receipt received from the U.S. Patent and Trademark Office in the above-identified patent application.

There is an error with respect to the following data, which is:

☒ incorrectly entered

and/or

☐ omitted.

1. ☒ Applicant's name
2. ☐ Applicant's address

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066416.0103

PATENT
09/547,627

2

3. _____ Title

4. _____ Continuing Data

Respectfully submitted this 28th day of September, 2000.

BAKER BOTTS L.L.P.
Attorneys for Applicants

A handwritten signature in black ink, appearing to read "Robert W. Holland", with a stylized flourish at the end.

Robert W. Holland
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/547,627	04/12/2000	2743	758	066416.0103	2	50	5

FILING RECEIPT



OC00000005412339

Robert W Holland
Baker Botts LLP
2001 Ross Avenue
Dallas, TX 75201-2980

Date Mailed: 09/20/2000

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s) **N.**

Daniel H. Duncan, Austin, TX ;
Alexander N. Svoronos, Austin, TX ;
Thomas J. Miller, Westfield, NJ ;

Continuing Data as Claimed by Applicant

Foreign Applications

If Required, Foreign Filing License Granted 07/06/2000

** SMALL ENTITY **

Title

Method and system for scheduling inbound inquiries

Preliminary Class

379

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Data entry by : JACKSON, MINNIE

Team : OIPE

Date: 09/20/2000

Barcode: [Barcode] Docket ☒ Wrapper ☒

RVF Docketed ☒

Reference(s) _____



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Title 37, Code of Federal Regulations, 5.11 & 5.15**

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Bib Data Sheet

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SERIAL NUMBER 09/547,627	FILING DATE 04/12/2000 RULE -	CLASS 379	GROUP ART UNIT 2743	ATTORNEY DOCKET NO. 066416.0103
APPLICANTS Daniel N. Duncan, Austin, TX ; Alexander N. Svoronos, Austin, TX ; Thomas J. Miller, Westfield, NJ ;				
** CONTINUING DATA ***** <i>NONE</i>				
** FOREIGN APPLICATIONS ***** <i>NONE</i>				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 07/06/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance		STATE OR COUNTRY TX	SHEETS DRAWING 2	TOTAL CLAIMS 50
Verified and Acknowledged Examiner's Signature _____ Initials _____				INDEPENDENT CLAIMS 5
ADDRESS Robert W Holland Baker Botts LLP 2001 Ross Avenue Dallas, TX 75201-2980				
TITLE Method and system for scheduling inbound inquiries				
FILING FEE RECEIVED 758	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	